

# Anti-Poverty Week Resource Kit | 2024

## Produced by the Australian Churches Refugee Taskforce October 2024

The [Australian Churches Refugee Taskforce](#) (ACRT) was founded in 2013 and is an initiative of the National Council of Churches in Australia (NCCA). The Taskforce comprises 14 members from 12 different Churches and ecumenical bodies, many of whom work in refugee and asylum seeker services.

The members of the Taskforce have a long history of experience advocating for the rights of refugee and asylum seekers that is rooted in Christian faith and values. Taskforce members all see addressing the plight of people seeking asylum and refugees as part of the Christian mission to reach out to ‘the last, the lost and the least’<sup>1</sup> in our communities as Jesus Christ tasked his followers to do.

Taskforce members are directly involved with caring for asylum seekers and refugees in Australia, through the provision of services and pastoral care as you will see in our inclusion of four Case Studies at the end of the ACRT-NCCA Submission.

Through our regular and ongoing support of refugees and people seeking asylum, we can see firsthand the disturbing effects the proposed law will have on the physical, mental, and spiritual wellbeing of some of the most marginalised people in our nation.



---

<sup>1</sup> “The last, the least, and the lost” is an amalgam of three verses spoken by Jesus Christ in the book of Matthew in the New Testament of the Bible:

- The Last: “So the last will be first, and the first will be last” Matthew 20:16 NIV
- The Least: “The King will reply, ‘Truly I tell you, whatever you did for one of the least of these brothers and sisters of mine, you did for me.’” Matthew 25:40 NIV
- The Lost: “For the Son of Man came to seek and to save the lost” Matthew 18:11 NIV

## Contents

|  |    |
|--|----|
| What is this Resource about? .....       | 3  |
| Introduction .....                       | 3  |
| People Seeking Asylum in Australia ..... | 4  |
| What is Anti-Poverty Week (APW)? .....   | 7  |
| What can you do to advocate? .....       | 8  |
| Template letter to your Federal MP ..... | 8  |
| TEMPLATE LETTER .....                    | 9  |
| Free Support Services.....               | 11 |
| Support Services.....                    | 12 |
| NSW .....                                | 12 |
| Victoria.....                            | 12 |
| Northern Territory .....                 | 13 |
| Australian Capital Territory.....        | 14 |
| Queensland .....                         | 14 |
| Tasmania .....                           | 15 |
| South Australia.....                     | 16 |
| Western Australia .....                  | 16 |

## What is this Resource about?

1. Information about Anti-Poverty Week (APW) in Australia, October 2024
2. People Seeking Asylum in Australia
3. Advocating to your Federal Minister of Parliament
  - a. Including a template letter for you to use
4. List of Support Services available in Australia

## Introduction

The [Australian Churches Refugee Taskforce \(ACRT\)](#) is an initiative of the National Council of Churches in Australia (NCCA). ACRT has produced this resource to raise awareness, advocate, shed light, and provide information and resources for churches. This information can be used to support individuals experiencing hardship. A list of support services has been compiled for your reference.

Churches play a vital role in supporting and advocating for individuals experiencing hardship and difficulties in daily living. As community hubs, they often serve as first points of contact for those in need, offering not only spiritual guidance but also practical assistance. Churches provide a compassionate and inclusive environment where individuals can seek help without judgment, finding solace and support in times of crisis.

Through their networks, churches can mobilise resources quickly, whether it's food, shelter, financial aid, or emotional support. They work closely with other community organisations, social services, and government agencies to ensure that those who are struggling receive the help they need. This collaborative approach allows churches to address both immediate needs and underlying issues, such as unemployment, homelessness, and mental health challenges.

Churches advocate for social justice by raising awareness about systemic issues that contribute to poverty and inequality. They use their platforms to influence public policy, encouraging governments and other institutions to implement changes that benefit the most vulnerable members of society. By fostering a sense of community and solidarity, churches empower individuals to overcome challenges, promoting resilience and hope in the face of adversity.

## People Seeking Asylum in Australia

People seeking asylum in Australia often face significant challenges that exacerbate their vulnerability. They are more likely to experience:

- **Poverty**  
Limited financial resources and inability to access employment opportunities contribute to economic hardship.
- **Lack of Support**  
Navigating the asylum process can be isolating, with inadequate support systems to assist with their specific needs.
- **Limited Resources**  
Resources available to asylum seekers are often minimal and difficult to access, leaving them without essential services.
- **Financial Hardship**  
Many are without the right to work or and ineligible to receive the asylum seeker payment administered by the Department of Home Affairs Status Resolution Support Services (SRSS) program. This means many lack access to financial aid and many asylum seekers struggle to meet their basic needs.
- **Homelessness**  
The lack of affordable and secure housing options increases the risk of homelessness. Many mainstream homelessness services lack the capacity or structure to support people seeking asylum with support. There are a limited number of accommodation services where asylum seekers can access, meeting the eligibility criteria.
- **Limited to no Medical Aid Available**  
Not everyone has access to Medicare, restricting their healthcare services leading to unmet medical needs and deteriorating health. Some State Governments fund healthcare services to people seeking asylum. Other organisations support those who do not have Medicare. These organisations struggle to meet growing demand for their services.
- **Limited to no access to Employment or Education**  
Restrictions on working and studying limit opportunities for personal development and financial stability. People seeking asylum can only access Tertiary Education if they are able to pay International Student fees or can win a University Scholarship for students from asylum seeker or refugee backgrounds. Some State Governments fund free TAFE courses for people seeking asylum. However, overall, many are still

unable to access employment and educational opportunities. And may not be eligible to access Job Seeker services as they do not receive a social security benefit.

- **Inaccessibility to Support Services**

Asylum seekers often face barriers in accessing essential support services due to strict eligibility criteria. This challenge is compounded for those living in regional or rural areas, where limited public transport and fewer available services make it even more difficult to obtain the necessary assistance.

- **Legal and Bureaucratic Obstacles**

The asylum process can be complex and prolonged, with legal and administrative hurdles that are difficult to navigate without adequate support.

- **Mental Health Struggles**

The stress and uncertainty associated with seeking asylum can lead to mental health issues, including anxiety, depression, and trauma, which may be exacerbated by a lack of access to mental health services. A great concern for mental health and wellbeing as not many asylum seekers have access to free support and counselling.

- **Social Isolation**

Asylum seekers frequently experience profound social isolation, largely driven by language barriers, cultural differences, and limited access to community support networks. This isolation can significantly impact their mental health and sense of belonging, leaving them feeling disconnected and marginalised. Compounding these challenges is the fact that, due to their visa status, asylum seekers are often unable to sponsor family members to join them in Australia. This inability to reunite with loved ones deepens feelings of loneliness and despair, as they are left without the support and comfort of their families during an already difficult period of uncertainty and upheaval.

- **Fear of Detention or Deportation**

Asylum seekers face the constant threat of detention, deportation, or visa cancellation, which can foster an ongoing state of fear and insecurity. This looming uncertainty not only affects their emotional and mental well-being but also disrupts their sense of stability, making it difficult to plan for the future or integrate fully into society. The risk of having their visa cancelled adds an additional layer of anxiety, as they live with the possibility of losing their legal status at any time. This stress can lead to anxiety, depression, and other long-term mental health challenges, further compounding the difficulties they already face in navigating life as an asylum seeker.

- **Discrimination and Prejudice**

Asylum seekers often face significant discrimination and prejudice, which can severely hinder their ability to integrate into society and access essential services. Negative attitudes, rooted in cultural misunderstandings, stereotypes, or

Australian Churches Refugee Taskforce (DRAFT)

xenophobia, leave them feeling unwelcome and marginalised. Discrimination can occur in areas like housing, employment, education, and healthcare, where they may be treated unfairly or denied opportunities. This exclusion erodes their dignity and self-worth, further isolating them emotionally.

In some cases, discrimination leads to harassment or violence, creating a hostile environment that exacerbates their insecurity. Systemic barriers within institutions can also perpetuate unequal treatment, making it even harder for asylum seekers to access the support needed for their well-being. These challenges create a major barrier to social inclusion, preventing them from building stable, fulfilling lives.

- **Inadequate Legal Representation**

For many years people seeking asylum have had limited access to free legal representation, making it challenging to navigate the asylum process effectively and secure a positive outcome. Many people who have had their application for protection refused, did not have access to legal representation or casework support.

- **Difficulty in Accessing Basic Services**

The complexity of eligibility criteria and application processes can make it difficult to access basic services such as banking, transportation, and public assistance programs.

- **Lack of Information**

There may be a lack of clear and accessible information about rights, available resources, and the asylum process, leading to confusion and difficulties in accessing support. Information is not always available in languages other than English, which causes an access and equity issue.

There is a lot you can do to help people seeking asylum in Australia, access the support services they require to help alleviate these challenges.

## What is Anti-Poverty Week (APW)?

Anti-Poverty Week (APW) in Australia is an annual event dedicated to raising awareness about poverty and inequality, encouraging action to address these issues, and promoting understanding of the causes and consequences of poverty in the country.

In 2024, APW will run from Sunday, 13 October to Saturday, 19 October, and will involve a range of activities, including forums, workshops, and advocacy campaigns led by organisations, communities, and individuals across Australia.

### **Importance of Advocating and Supporting**

#### **Raising awareness**

APW highlights the realities of poverty, helping the public and policymakers understand its impact on individuals, families, and communities. It brings to light the struggles faced by those living in poverty and challenges misconceptions and stigma.

#### **Advocacy for change**

The week serves as a platform for advocating for systemic changes to reduce poverty. It emphasises the need for fair policies, adequate social services, and a commitment to social justice, urging governments to implement long-term solutions.

#### **Supporting vulnerable populations**

APW mobilises support for vulnerable populations by encouraging charitable actions, community support initiatives, and the sharing of resources. It fosters solidarity and collective action to improve the lives of those in need.

**A list of support services is included in this resource for your reference.**

#### **Promoting equity**

Anti-Poverty Week reinforces the importance of equity and inclusiveness in Australian society. It calls for a fair distribution of resources and opportunities, ensuring that everyone has access to the essentials of life, including housing, education, and healthcare.

#### **Building a better future**

By focusing on solutions and positive actions, APW inspires hope and encourages efforts to build a more equitable and just society. Supporting and participating in APW helps create momentum for ongoing efforts to eliminate poverty and enhance social cohesion.

## What can you do to advocate?

### Write to **Your Federal Minister of Parliament**

Reach out to your [local Federal Member of Parliament](#) to raise awareness about the issues faced by people seeking asylum, particularly focusing on the level of poverty and its detrimental effects on the health and wellbeing of asylum seekers in Australia. Highlight the urgent need for increased support and systemic reforms to address these challenges.

A **template letter** is available in this resource for your convenience. Feel free to copy, paste, and amend it as needed, and email it to your local Federal Minister of Parliament today.

### Find your Local Federal MP via:

[https://www.aph.gov.au/senators\\_and\\_members/members](https://www.aph.gov.au/senators_and_members/members)

### Include these Ministers of Parliament in your email:

|   |                             |  |
|---|-----------------------------|--|
| <b>Minister for Social Services</b>                       | The Hon Amanda Rishworth MP | <a href="mailto:amanda.rishworth.mp@aph.gov.au">amanda.rishworth.mp@aph.gov.au</a><br><a href="mailto:Minister.Rishworth@dss.gov.au">Minister.Rishworth@dss.gov.au</a> |
| <b>Minister for Homelessness</b>                          | The Hon Clare O'Neil MP     | <a href="mailto:Clare.ONeil.MP@aph.gov.au">Clare.ONeil.MP@aph.gov.au</a>   |
| <b>Minister for Immigration and Multicultural Affairs</b> | The Hon Tony Burke MP       | <a href="mailto:Tony.Burke.MP@aph.gov.au">Tony.Burke.MP@aph.gov.au</a>   |

## Template letter to your Federal MP

You can use the template letter included in this resource as a guide, to email your concerns to your Minister of Parliament.

You can amend the template letter if you want to remove/add further information.

Please complete the highlighted sections with specific details relating to you and the Minister's details.

**Date**

**Minister's Name**

Federal Member for **Add Your Electorate**

Minister's Office Address

City, State, Postcode

**Via Email:**

**CC:** Hon Amanda Rishworth MP [Minister.Rishworth@dss.gov.au](mailto:Minister.Rishworth@dss.gov.au);  
[amanda.rishworth.mp@aph.gov.au](mailto:amanda.rishworth.mp@aph.gov.au)

Hon Clare O'Neil MP [Clare.ONeil.MP@aph.gov.au](mailto:Clare.ONeil.MP@aph.gov.au)

Hon Tony Burke MP [Tony.Burke.MP@aph.gov.au](mailto:Tony.Burke.MP@aph.gov.au)

**Dear (Minister's Name) MP,**

**Re: Urgent Need for Support and Reform for People Seeking Asylum**

I am writing to you as a concerned citizen to raise awareness about the severe challenges faced by people seeking asylum in Australia, particularly with regards to the level of poverty and its detrimental impact on their health and wellbeing.

People seeking asylum in Australia encounter numerous barriers that significantly exacerbate their vulnerability. Many face extreme poverty, which is compounded by limited access to essential resources and support services. This situation is further aggravated by:

- **Financial Hardship:** The inability to work legally and insufficient financial aid results in economic instability and difficulty in meeting basic needs.
- **Lack of Access to Healthcare:** Restrictive access to medical services means that crucial health needs often go unmet, leading to deteriorating physical and mental health.
- **Homelessness:** The shortage of affordable housing increases the risk of homelessness, leaving individuals without a secure place to live.
- **Social Isolation and Discrimination:** Many asylum seekers experience social isolation, discrimination, and prejudice, which hinder their ability to integrate and access necessary support.

The combined effect of these issues is a profound negative impact on the health and wellbeing of asylum seekers. The stress and uncertainty they face contribute to mental health struggles and a heightened risk of physical illness, creating a cycle of hardship that is difficult to break without comprehensive support.

I urge you to advocate for the following actions:

Information Resource

Anti-Poverty Week 2024

Australian Churches Refugee Taskforce (DRAFT)

- **Increased Financial Support:** Enhance financial aid to ensure that people seeking asylum can meet their basic needs without falling further into poverty.
- **Improved Access to Healthcare:** Ensure that asylum seekers have access to comprehensive medical care, including mental health services.
- **Support for Housing:** Expand access to affordable and secure housing to prevent homelessness.
- **Reform of Asylum Procedures:** Simplify and expedite the asylum process to reduce legal and bureaucratic barriers.
- **Anti-Discrimination Measures:** Promote initiatives to reduce discrimination and facilitate the integration of asylum seekers into the community.

Addressing these issues is not only a matter of humanitarian concern but also a step towards upholding Australia's commitment to human rights and social justice. I hope that you will consider these recommendations and take action to improve the conditions for people seeking asylum.

Thank you for your attention to this urgent matter. I look forward to your response and any steps you may take to support and advocate for those in need.

Yours sincerely,

Your Name

Contact Details

(Organisation/institution if applicable)

# Free Support Services

Available to People Seeking Asylum in Australia  
According to each State and Territory  
Services in these categories:

- Education
- Employment
- Housing/Accommodation
- Health and Medical
- Counselling
- Casework
- Legal Advice
- Food
- Clothing
- Furniture and Appliances
- Vouchers

## Support Services

How can you help people seeking Asylum in Australia?

| NSW   |   |   |   |   |                   |   |   |   |   |   |
|---|---|---|---|---|-------------------|---|---|---|---|---|
| Education   | Employment  | Housing/Accommodation (including temporary shelters)  | Health and Medical (Incl. Medical Centres that see anyone without access to Medicare at very low-cost)                                      | Counselling   | Casework Services | Legal Services  | Food  | Clothing  | Furniture and Appliances  | Vouchers (Rental Support, Grocery, Utilities)   |
| <a href="https://www.homeaffairs.gov.au/amep">https://www.homeaffairs.gov.au/amep</a> | <a href="https://asylumseekerscentre.org.au/our-services/employment-support/">https://asylumseekerscentre.org.au/our-services/employment-support/</a> | <a href="https://www.stfrancis.org.au/house-of-welcome">https://www.stfrancis.org.au/house-of-welcome</a> | <a href="https://www.refugeehealth.org.au">https://www.refugeehealth.org.au</a>   | <a href="https://www.startts.org.au">https://www.startts.org.au</a> |                   | <a href="https://www.racs.org.au">https://www.racs.org.au</a> | <a href="https://addiroad.org.au/services/food-pantry/">https://addiroad.org.au/services/food-pantry/</a>                 | <a href="https://threadtogether.org">https://threadtogether.org</a>                   | <a href="https://www.generousandgrateful.com.au">https://www.generousandgrateful.com.au</a> | <a href="https://www.vinnies.org.au/page/Find_Help/NSW/">https://www.vinnies.org.au/page/Find_Help/NSW/</a>   |
|   | <a href="mailto:epluslocal@salvationarmy.org.au">epluslocal@salvationarmy.org.au</a>  |   | <a href="https://asylumseekerscentre.org.au/our-services/health-clinic/">https://asylumseekerscentre.org.au/our-services/health-clinic/</a> |   |                   | <a href="https://www.iarc.org.au">https://www.iarc.org.au</a> | <a href="https://asylumseekerscentre.org.au/our-services/food/">https://asylumseekerscentre.org.au/our-services/food/</a> | <a href="https://www.exodusfoundation.org.au">https://www.exodusfoundation.org.au</a> |   | <a href="https://asylumseekerscentre.org.au/our-services/emergency-assistance/">https://asylumseekerscentre.org.au/our-services/emergency-assistance/</a> |

| Victoria  |   |   |  |   |   |   |   |   |   |   |
|---|---|---|--|---|---|---|---|---|---|---|
| Education   | Employment  | Housing/Accommodation (including temporary shelters)  | Health and Medical (Incl. Medical Centres that see anyone without access to Medicare at very low-cost) | Counselling   | Casework Services   | Legal Services  | Food  | Clothing  | Furniture and Appliances  | Vouchers (Rental Support, Grocery, Utilities)   |
| <a href="https://www.homeaffairs.gov.au/amep">https://www.homeaffairs.gov.au/amep</a> | <a href="https://asrc.org.au/our-work/empowerment/employment/">https://asrc.org.au/our-work/empowerment/employment/</a> | <a href="https://www.baptcare.org.au/services/asylum-seeker-support">https://www.baptcare.org.au/services/asylum-seeker-support</a> | <a href="https://refugeehealthnetwork.org.au">https://refugeehealthnetwork.org.au</a>                  | <a href="https://foundationhouse.org.au">https://foundationhouse.org.au</a> | <a href="https://asrc.org.au/our-work/empowerment/casework/">https://asrc.org.au/our-work/empowerment/casework/</a> | <a href="https://refugeellegal.org.au">https://refugeellegal.org.au</a> | <a href="https://asrc.org.au/our-work/empowerment/">https://asrc.org.au/our-work/empowerment/</a> | <a href="https://threadtogether.org">https://threadtogether.org</a> | <a href="https://www.generousandgrateful.com.au">https://www.generousandgrateful.com.au</a> | <a href="https://www.vinnies.org.au/page/Find_Help/VIC/">https://www.vinnies.org.au/page/Find_Help/VIC/</a> |

Information Resource  
 Anti-Poverty Week 2024  
 Australian Churches Refugee Taskforce (DRAFT)

|   |  |  |   |  |  |   |  |   |  |   |
|---|--|--|---|--|--|---|--|---|--|---|
|   |  |  |   |  |  |   |  | werment/food-and-wellbeing/   |  |   |
| <a href="https://www.bsl.org.au/services/refugees-asylum-seekers/education-support/">https://www.bsl.org.au/services/refugees-asylum-seekers/education-support/</a> | <a href="mailto:epluslocal@salvationarmy.org.au">epluslocal@salvationarmy.org.au</a> | <a href="https://www.launchhousing.org.au">https://www.launchhousing.org.au</a>  | <a href="https://www.cohealth.org.au">https://www.cohealth.org.au</a>   |  | <a href="https://www.asrc.org.au/our-work/empowerment/legal/">26 Jessie St, Coburg   Uniting Vic.Tas (unitingvictas.org.au)</a>          | <a href="https://www.asrc.org.au/our-work/empowerment/legal/">https://www.asrc.org.au/our-work/empowerment/legal/</a> | <a href="https://www.foodbank.org.au/VIC">https://www.foodbank.org.au/VIC</a>  | <a href="https://www.salvationarmy.org.au/locations/victoria/">https://www.salvationarmy.org.au/locations/victoria/</a> |  | <a href="https://www.asrc.org.au/our-work/empowerment/emergency-assistance/">https://www.asrc.org.au/our-work/empowerment/emergency-assistance/</a> |
|   |  | <a href="#">Accommodation for people seeking asylum - Baptcare</a>   | <a href="https://www.asrc.org.au/our-work/empowerment/health/">https://www.asrc.org.au/our-work/empowerment/health/</a> |  | <a href="https://www.asrc.org.au/our-work/empowerment/health/">Asylum Seeker Welcome Centre   Uniting Vic.Tas (unitingvictas.org.au)</a> |   | <a href="https://www.asrc.org.au/our-work/empowerment/health/">Asylum Seeker Welcome Centre   Uniting Vic.Tas (unitingvictas.org.au)</a> |   |  | <a href="#">Asylum Refugee Services   The Salvation Army Australia</a>  |
|   |  | <a href="https://www.asrc.org.au/our-work/empowerment/health/">26 Jessie St, Coburg   Uniting Vic.Tas (unitingvictas.org.au)</a> | <a href="#">Cabrine Northcote - Asylum Seeker &amp; Refugee Health Hub</a>  |  | <a href="#">Asylum Refugee Services   The Salvation Army Australia</a>   |   |  |   |  |   |
|   |  | <a href="#">Brigidine Asylum Seekers Project - Brigidine Asylum Seekers Project (BASP)</a>                                       |   |  |  |   |  |   |  |   |

| Northern Territory  |   |   |  |   |   |   |   |   |   |   |
|---|---|---|--|---|---|---|---|---|---|---|
| Education   | Employment  | Housing/Accommodation (including temporary shelters)  | Health and Medical (Incl. Medical Centres that see anyone without access to Medicare at very low-cost) | Counselling   | Casework Services   | Legal Services  | Food  | Clothing  | Furniture and Appliances  | Vouchers (Rental Support, Grocery, Utilities)   |
| <a href="https://www.homeaffairs.gov.au/amep">https://www.homeaffairs.gov.au/amep</a> | <a href="https://www.redcross.org.au/migration-support/">https://www.redcross.org.au/migration-support/</a> | <a href="https://www.catholiccare.org.au">https://www.catholiccare.org.au</a>                             | <a href="https://www.northphn.org.au">https://www.northphn.org.au</a>                                  | <a href="https://melaleuca.org.au">https://melaleuca.org.au</a> | <a href="https://www.redcross.org.au/migration-support/">https://www.redcross.org.au/migration-support/</a> | <a href="https://www.dassan.org">https://www.dassan.org</a>                 | <a href="https://www.vinnies.org.au/page/Find_Help/NT/">https://www.vinnies.org.au/page/Find_Help/NT/</a> | <a href="https://www.angelicare-nt.org.au">https://www.angelicare-nt.org.au</a> | <a href="https://www.vinnies.org.au/page/Find_Help/NT/">https://www.vinnies.org.au/page/Find_Help/NT/</a> | <a href="https://melaleuca.org.au">https://melaleuca.org.au</a>   |
| <a href="https://melaleuca.org.au">https://melaleuca.org.au</a>                       |   | <a href="https://www.vinnies.org.au/page/Find_Help/NT/">https://www.vinnies.org.au/page/Find_Help/NT/</a> | <a href="https://melaleuca.org.au">https://melaleuca.org.au</a>  |   |   | <a href="https://www.legalaid.nt.gov.au">https://www.legalaid.nt.gov.au</a> | <a href="https://www.foodbank.org.au/nt/">https://www.foodbank.org.au/nt/</a>                             |   |   | <a href="https://www.vinnies.org.au/page/Find_Help/NT/">https://www.vinnies.org.au/page/Find_Help/NT/</a> |

| Australian Capital Territory  |   |   |   |   |   |   |   |   |   |   |
|---|---|---|---|---|---|---|---|---|---|---|
| Education   | Employment  | Housing/Accommodation (including temporary shelters)  | Health and Medical (Incl. Medical Centres that see anyone without access to Medicare at very low-cost)  | Counselling   | Casework Services   | Legal Services  | Food  | Clothing  | Furniture and Appliances  | Vouchers (Rental Support, Grocery, Utilities)   |
| <a href="https://www.homeaffairs.gov.au/amep">https://www.homeaffairs.gov.au/amep</a>   | <a href="https://www.redcross.org.au/migration-support/">https://www.redcross.org.au/migration-support/</a> | <a href="https://www.companionhouse.org.au">https://www.companionhouse.org.au</a>                           | <a href="https://www.companionhouse.org.au">https://www.companionhouse.org.au</a>   | <a href="https://www.companionhouse.org.au">https://www.companionhouse.org.au</a> | <a href="https://www.companionhouse.org.au">https://www.companionhouse.org.au</a> | <a href="https://www.canberracomunitylaw.org.au">https://www.canberracomunitylaw.org.au</a> | <a href="https://www.stjohnscare.org.au">https://www.stjohnscare.org.au</a>   | <a href="https://www.vinnies.org.au/page/Find_Help/ACT/">https://www.vinnies.org.au/page/Find_Help/ACT/</a> | <a href="https://thegreenshed.net.au">https://thegreenshed.net.au</a> | <a href="https://www.companionhouse.org.au">https://www.companionhouse.org.au</a>                           |
| <a href="https://cit.edu.au/study/foundation_skills/refugee_asylum_support">https://cit.edu.au/study/foundation_skills/refugee_asylum_support</a> |   | <a href="https://www.vinnies.org.au/page/Find_Help/ACT/">https://www.vinnies.org.au/page/Find_Help/ACT/</a> | <a href="https://www.health.act.gov.au/services-and-programs/refugee-health">https://www.health.act.gov.au/services-and-programs/refugee-health</a> |   |   | <a href="https://www.legalaidact.org.au">https://www.legalaidact.org.au</a>                 | <a href="https://www.commsatwork.org/service/crisis-support/food-pantry/">https://www.commsatwork.org/service/crisis-support/food-pantry/</a> |   |   | <a href="https://www.vinnies.org.au/page/Find_Help/ACT/">https://www.vinnies.org.au/page/Find_Help/ACT/</a> |

| Queensland  |   |   |   |   |   |   |   |   |   |   |
|---|---|---|---|---|---|---|---|---|---|---|
| Education   | Employment  | Housing/Accommodation (including temporary shelters)  | Health and Medical (Incl. Medical Centres that see anyone without access to Medicare at very low-cost)  | Counselling   | Casework Services   | Legal Services  | Food  | Clothing  | Furniture and Appliances  | Vouchers (Rental Support, Grocery, Utilities)   |
| <a href="https://www.homeaffairs.gov.au/amep">https://www.homeaffairs.gov.au/amep</a> | <a href="https://www.mda.asn.au">https://www.mda.asn.au</a>   | <a href="https://www.braess.org.au">https://www.braess.org.au</a>   | <a href="https://www.health.qld.gov.au/refugee-health">https://www.health.qld.gov.au/refugee-health</a> | <a href="https://rmsq.org.au">https://rmsq.org.au</a> | <a href="https://rmsq.org.au">https://rmsq.org.au</a>   | <a href="https://rails.org.au">https://rails.org.au</a>               | <a href="https://www.foodbank.org.au/queensland/">https://www.foodbank.org.au/queensland/</a> | <a href="https://www.vinnies.org.au/page/Find_Help/QLD/">https://www.vinnies.org.au/page/Find_Help/QLD/</a>                 | <a href="https://thegreenshed.net.au">https://thegreenshed.net.au</a>                                       | <a href="https://www.vinnies.org.au/page/Find_Help/QLD/">https://www.vinnies.org.au/page/Find_Help/QLD/</a> |
| <a href="https://www.mda.asn.au">https://www.mda.asn.au</a>                           | <a href="https://www.redcross.org.au/migration-support/">https://www.redcross.org.au/migration-support/</a> | <a href="https://www.salvationarmy.org.au/locations/queensland/">https://www.salvationarmy.org.au/locations/queensland/</a> | <a href="https://mrss.org.au">https://mrss.org.au</a>   | <a href="https://rmsq.org.au">https://rmsq.org.au</a> | <a href="https://www.redcross.org.au/migration-support/">https://www.redcross.org.au/migration-support/</a> | <a href="https://legalaid.qld.gov.au">https://legalaid.qld.gov.au</a> | <a href="https://www.braess.org.au">https://www.braess.org.au</a>                             | <a href="https://www.salvationarmy.org.au/locations/queensland/">https://www.salvationarmy.org.au/locations/queensland/</a> | <a href="https://www.vinnies.org.au/page/Find_Help/QLD/">https://www.vinnies.org.au/page/Find_Help/QLD/</a> | <a href="https://www.redcross.org.au/migration-support/">https://www.redcross.org.au/migration-support/</a> |
|   | <a href="mailto:epluslocal@salvationarmy.org.au">epluslocal@salvationarmy.org.au</a>                        |   |   |   |   |   |   |   |   |   |

| Tasmania  |   |   |  |   |   |   |   |   |   |   |
|---|---|---|--|---|---|---|---|---|---|---|
| Education   | Employment  | Housing/Accommodation (including temporary shelters)  | Health and Medical (Incl. Medical Centres that see anyone without access to Medicare at very low-cost) | Counselling   | Casework Services   | Legal Services  | Food  | Clothing  | Furniture and Appliances  | Vouchers (Rental Support, Grocery, Utilities)   |
| <a href="https://www.homeaffairs.gov.au/amep">https://www.homeaffairs.gov.au/amep</a> | <a href="https://www.mrctas.org.au">https://www.mrctas.org.au</a>   | <a href="https://hobartcitymission.org.au">https://hobartcitymission.org.au</a>                             | <a href="https://www.mrctas.org.au">https://www.mrctas.org.au</a>                                      | <a href="https://www.mrctas.org.au">https://www.mrctas.org.au</a> | <a href="https://www.mrctas.org.au">https://www.mrctas.org.au</a>   | <a href="https://www.legalaid.tas.gov.au">https://www.legalaid.tas.gov.au</a> | <a href="https://www.vinnies.org.au/page/Find_Help/TAS/">https://www.vinnies.org.au/page/Find_Help/TAS/</a> | <a href="https://www.vinnies.org.au/page/Find_Help/TAS/">https://www.vinnies.org.au/page/Find_Help/TAS/</a>             | <a href="https://www.vinnies.org.au/page/Find_Help/TAS/">https://www.vinnies.org.au/page/Find_Help/TAS/</a> | <a href="https://www.vinnies.org.au/page/Find_Help/TAS/">https://www.vinnies.org.au/page/Find_Help/TAS/</a> |
| <a href="https://www.mrctas.org.au">https://www.mrctas.org.au</a>                     | <a href="https://www.redcross.org.au/migration-support/">https://www.redcross.org.au/migration-support/</a> | <a href="https://www.vinnies.org.au/page/Find_Help/TAS/">https://www.vinnies.org.au/page/Find_Help/TAS/</a> | <a href="https://www.health.tas.gov.au">https://www.health.tas.gov.au</a>                              |   | <a href="https://www.redcross.org.au/migration-support/">https://www.redcross.org.au/migration-support/</a> | <a href="https://rails.org.au">https://rails.org.au</a>                       | <a href="https://hobartcitymission.org.au">https://hobartcitymission.org.au</a>                             | <a href="https://www.salvationarmy.org.au/locations/tasmania/">https://www.salvationarmy.org.au/locations/tasmania/</a> |   | <a href="https://www.redcross.org.au/migration-support/">https://www.redcross.org.au/migration-support/</a> |

| South Australia   |   |   |   |   |   |   |   |   |   |   |
|---|---|---|---|---|---|---|---|---|---|---|
| Education   | Employment  | Housing/Accommodation (including temporary shelters)  | Health and Medical (Incl. Medical Centres that see anyone without access to Medicare at very low-cost)  | Counselling   | Casework Services   | Legal Services  | Food  | Clothing  | Furniture and Appliances  | Vouchers (Rental Support, Grocery, Utilities)   |
| <a href="https://www.homeaffairs.gov.au/amep">https://www.homeaffairs.gov.au/amep</a> | <a href="https://www.mccsa.org.au">https://www.mccsa.org.au</a>   | <a href="https://www.huttstreetcentre.org.au">https://www.huttstreetcentre.org.au</a>                     | <a href="https://www.sahealth.sa.gov.au/wps/wcm/connect/public+content/sa+health+internet/services/refugee+health">https://www.sahealth.sa.gov.au/wps/wcm/connect/public+content/sa+health+internet/services/refugee+health</a> | <a href="https://www.mrcsa.com.au">https://www.mrcsa.com.au</a>   | <a href="https://www.mrcsa.com.au">https://www.mrcsa.com.au</a>   | <a href="https://rails.org.au">https://rails.org.au</a>           | <a href="https://www.foodbank.org.au/sa/">https://www.foodbank.org.au/sa/</a>                             | <a href="https://www.vinnies.org.au/page/Find_Help/SA/">https://www.vinnies.org.au/page/Find_Help/SA/</a>                             | <a href="https://www.vinnies.org.au/page/Find_Help/SA/">https://www.vinnies.org.au/page/Find_Help/SA/</a> | <a href="https://www.vinnies.org.au/page/Find_Help/SA/">https://www.vinnies.org.au/page/Find_Help/SA/</a>   |
| <a href="https://www.mccsa.org.au">https://www.mccsa.org.au</a>                       | <a href="https://www.redcross.org.au/migration-support/">https://www.redcross.org.au/migration-support/</a> | <a href="https://www.vinnies.org.au/page/Find_Help/SA/">https://www.vinnies.org.au/page/Find_Help/SA/</a> | <a href="https://www.mrcsa.com.au">https://www.mrcsa.com.au</a>   | <a href="https://www.redcross.org.au/migration-support/">https://www.redcross.org.au/migration-support/</a> | <a href="https://www.redcross.org.au/migration-support/">https://www.redcross.org.au/migration-support/</a> | <a href="https://www.lsc.sa.gov.au">https://www.lsc.sa.gov.au</a> | <a href="https://www.vinnies.org.au/page/Find_Help/SA/">https://www.vinnies.org.au/page/Find_Help/SA/</a> | <a href="https://www.salvationarmy.org.au/locations/south-australia/">https://www.salvationarmy.org.au/locations/south-australia/</a> |   | <a href="https://www.redcross.org.au/migration-support/">https://www.redcross.org.au/migration-support/</a> |

| Western Australia   |   |   |  |   |   |   |   |   |   |   |
|---|---|---|--|---|---|---|---|---|---|---|
| Education   | Employment  | Housing/Accommodation (including temporary shelters)  | Health and Medical (Incl. Medical Centres that see anyone without access to Medicare at very low-cost) | Counselling   | Casework Services   | Legal Services  | Food  | Clothing  | Furniture and Appliances  | Vouchers (Rental Support, Grocery, Utilities)   |
| <a href="https://www.homeaffairs.gov.au/amep">https://www.homeaffairs.gov.au/amep</a> | <a href="https://mrcwa.com.au">https://mrcwa.com.au</a>   | <a href="https://www.ruah.org.au">https://www.ruah.org.au</a>   | <a href="https://www.refugeehealthnetworkwa.org.au">https://www.refugeehealthnetworkwa.org.au</a>      | <a href="https://mrcwa.com.au">https://mrcwa.com.au</a>   | <a href="https://mrcwa.com.au">https://mrcwa.com.au</a>   | <a href="https://www.legalaid.wa.gov.au">https://www.legalaid.wa.gov.au</a> | <a href="https://www.foodbank.org.au/wa/">https://www.foodbank.org.au/wa/</a>                             | <a href="https://www.vinnies.org.au/page/Find_Help/WA/">https://www.vinnies.org.au/page/Find_Help/WA/</a>                                 | <a href="https://www.vinnies.org.au/page/Find_Help/WA/">https://www.vinnies.org.au/page/Find_Help/WA/</a> | <a href="https://www.vinnies.org.au/page/Find_Help/WA/">https://www.vinnies.org.au/page/Find_Help/WA/</a>   |
| <a href="https://mrcwa.com.au">https://mrcwa.com.au</a>                               | <a href="https://www.redcross.org.au/migration-support/">https://www.redcross.org.au/migration-support/</a> | <a href="https://www.vinnies.org.au/page/Find_Help/WA/">https://www.vinnies.org.au/page/Find_Help/WA/</a> | <a href="https://mrcwa.com.au">https://mrcwa.com.au</a>  | <a href="https://www.redcross.org.au/migration-support/">https://www.redcross.org.au/migration-support/</a> | <a href="https://www.redcross.org.au/migration-support/">https://www.redcross.org.au/migration-support/</a> | <a href="https://circlegreen.org.au/">https://circlegreen.org.au/</a>       | <a href="https://www.vinnies.org.au/page/Find_Help/WA/">https://www.vinnies.org.au/page/Find_Help/WA/</a> | <a href="https://www.salvationarmy.org.au/locations/western-australia/">https://www.salvationarmy.org.au/locations/western-australia/</a> |   | <a href="https://www.redcross.org.au/migration-support/">https://www.redcross.org.au/migration-support/</a> |